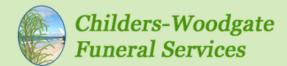


ABN 76 117 928 444

PO Box 137, Gayndah QLD 4625

# FUNERAL SERVICE FEES AND CHARGES



86 Churchill Street, Childers QLD 4660

Office: (07) 4126 3821



43 Dalgangal Road, Gayndah QLD 4625

Office: (07) 4126 3821

After hours: 0428 611 452

PRESCRIBED FUNERAL GOODS AND SERVICES AVAILABLE	FEES AND CHARGES
<ul> <li>DIRECT CREMATION</li> <li>Professional Fee</li> <li>Coffin - Cardboard Coffin</li> <li>Cremation Fee</li> <li>Cremation Permit</li> <li>Transfer Fee (within 300km)</li> <li>Mortuary Care</li> <li>Viewing (at our premises)</li> <li>Death Certificate</li> <li>Advertising on Facebook and Website</li> <li>Administration Fee</li> </ul>	\$4 330
<ul> <li>BRONZE PACKAGE</li> <li>Professional Fee</li> <li>Casket or Coffin - low range paper veneered MDF (Ashlin, Ashmore)</li> <li>Transfer Fee (within 300km)</li> <li>Mortuary Care</li> <li>Viewing (at our premises)</li> <li>Death Certificate</li> <li>Jenlesley Celebrant</li> <li>Advertising on Facebook and Website</li> <li>Administration Fee</li> </ul>	\$8 570
<ul> <li>SILVER PACKAGE</li> <li>Professional Fee</li> <li>Casket or Coffin - mid range paper veneered MDF / low range timber veneered (Ashford, Ashmont)</li> <li>Transfer Fee (within 300km)</li> <li>Mortuary Care</li> <li>Viewing (at our premises)</li> <li>Death Certificate</li> <li>Jenlesley Celebrant</li> <li>Advertising on Facebook and Website</li> <li>Administration Fee</li> </ul>	\$9 610



### **GOLD PACKAGE**

- Professional Fee
- Casket or Coffin solid timber low range (Ashdale, Ashington, Ashmead, Expressions Coffins)
- Transfer Fee (within 300km)
- Mortuary Care
- Viewing (at our premises)
- Death Certificate
- Jenlesley Celebrant
- Advertising on Facebook and Website
- Administration Fee

\$10 660

	ADDITIONAL ITEMS CHOSEN	
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ADDITIONAL FEES AND CHARG	GES (IF APPLICABLE)
Specialty Coffins/Caskets (extra charge) Solid Timber Coffins above \$4360	Price on application
Use of Direct Mortuary Transfers	Price on application
Mortuary Care - after 14 days	\$50/day
Embalming	Price on application
Memorial Books: In Memory - white, silver, maroon, blue In Memory - wattle leaves, lilac Condolence Books (new range) Condolence Books (new range - charcoal with photo) Condolence Books (new range personalised)	\$50 \$95 \$130 \$150 \$200
Cemetery Fee	Price on application - depends on Cemetery Policies
Cremation Fee and Cremation Permit (\$66)	Price on application - depends on Crematorium costs
Clergy or other Celebrant	Price on application - depends on Parish charges
Press Notices	Quotes will be obtained from relevant media chosen
Hire of Venue for service	Price on application - depends on venue
Livestreaming of Service Recording of Service	\$500 \$300
Flowers - Casket Sprays, single roses and/or petals	Price on application
DVD/USB PowerPoint Presentations Bespoke Video Tribute Books	\$50 + \$5/extra copy \$250
Catering	At cost
Service Booklets / Memorial Cards	One A4 page: \$2 Two A4 page: \$3

#### **QUESTIONS AND ANSWERS**

#### What does our Professional Fee Include?

- The professional care of the deceased;
- The administration, preparation and conducting of a funeral, requiring a minimum staff involvement of 30 hours;
- The provision and maintenance of a specialty vehicles i.e. hearse and mortuary transfer vehicle;
- The provision and maintenance of appropriate premises and equipment;
- Compliance with current workplace health and safety requirements;
- An approportionate amount towards the ongoing training and development of our staff, electricity, rates and taxes, insurances, workers compensation, compulsory superannuation.

#### What does the Transfer Fee cover?

- Transfer of your loved one into our care at any hour of any day (travel within 300 km) using our fully equipped transfer vehicle.
- Transfer of your loved one from our facility to the location of the service using a well maintained hearse.
- Transfer of your loved one from the place of service to the cemetery / crematorium using a well maintained hearse.
- If the location of either place of service and/or burial/cremation is in excess of 300 km, additional mileage will be incurred.
- If the transfer of your loved one into our care is further away than 300 km, the services of a funeral transfer company will be employed.

#### What does a Direct Cremation mean?

- Non-attended service for the deceased at the place of cremation.
- Transfer of the deceased from the place of death into our care;
- Transfer of the deceased to place of cremation.
- Professional care of the deceased;
- Administration and registration of the death;
- Provision and maintenance of a specialty vehicle i.e. mortuary transfer vehicle;
- Management of the cremation process including containerisation of cremated remains for collection.

#### What are the payment terms?

- 1. We will issue an account within two days of an arrangement.
- 2. A deposit of 50% of the estimated cost will be required before the day of the funeral (unless other arrangements are made).
- 3. Your account is due and payable no later than 7 days from the date of the funeral service.
- 4. If paying by credit card, there will be a 1.8% plus 25 cents surcharge. Please advise our staff if paying by credit card.
- 5. We manage our accounts in a professional manner. We reserve the right to refer unpaid accounts to the Australian Creditors Association. Please note that reasonable collection charges will be added to the unpaid account.
- 6. Any account outstanding over 30 days (unless prior arrangements have been made) will incur a 10% interest charged monthly. The estimated price provided to you in the Funeral Agreement has been given in good faith but is not binding on us. Our price will be the Total Price plus any additional charges incurred by us in providing the services outlined in the Funeral Agreement.
- 7. All prices are inclusive of Goods & Services Tax (GST).



## **NOTES**

## **NOTES**



"Where Caring Comes First"

